



## HEALTH CARE CONSENT ADVANCE CARE PLANNING COMMUNITY OF PRACTICE

### MEMBERSHIP BENEFITS

#### WHAT IS A COMMUNITY OF PRACTICE

A Community of Practice is a group of people who share a common concern or a passion for something they do and who interact regularly to learn how to improve approaches and processes.

There are three crucial characteristics of a Community of Practice:

- **The domain:** A community of practice's identity is defined by a shared area interest. Membership implies a commitment to that shared interest, based on competencies that distinguish members.
- **The community:** Members engage in joint activities and discussions, help each other, and share information. They build relationships that enable them to learn from each other.
- **The practice:** Members of a community of practice can be practitioners from diverse disciplines. They develop a shared repertoire of resources: experiences, stories, tools, ways of addressing recurring problems—in short a shared practice. The evolution of a shared practice takes time and sustained interaction.

It is the combination of these three elements that constitutes a community of practice. It is by developing these three elements that one cultivates such a community. Communities of Practice develop their shared practice through a variety of activities including: problem solving; requests for information; seeking experience; reusing assets; coordination and synergy; discussing developments; documentation; site visits; creation of materials and resources, <sup>1</sup>mapping knowledge and identifying gaps.

#### HOW COMMUNITIES OF PRACTICE CAN MAKE A DIFFERENCE

The benefits of this type of collaboration include:

- more perspective and better understanding of shared problems and issues = Improved solutions;
- shared Practice = Less duplication, reduced cost and time;
- shared Knowledge = Stronger workforce and more sources of expertise;
- meaningful participation = Improved performance and outcomes;
- increased trust and confidence = Increased success and sustainability<sup>2</sup>.

#### WHAT IS HPCO'S HCC ACP COP

In response to the need for consistent HCC ACP provincial awareness, resources and practice utilizing the Ontario legal framework, the CoP was created to support clinicians, administrators, caregivers, policymakers, researchers, educators and leaders who are committed to the promotion of HCC ACP in Ontario. The HCC ACP CoP is dedicated to advancing awareness, knowledge, skills, practices and increasing system capacity related to the unique nature of HCC ACP in Ontario.

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<sup>1</sup> Cultivating communities of practice: a guide to managing knowledge. Etienne Wenger, Richard McDermott, and William Snyder, Harvard Business School Press, 2002.

<sup>2</sup> Inna Kouper, Data to Insight Centre, Indiana University, 2014.

## BENEFITS OF JOINING HPCO HCC ACP COP

Your Participation Would Provide:

### 1. Access to HCC ACP CoP Resources:

- Ontario Materials, Tools, Educational PPT and Facilitator Guides etc.,
- Leadership Advisory Team comprised of a diverse group of experts in the legal, policy, clinical, operational, knowledge translation and implementation domains of HCC ACP
- Regional Champions and teams in your LHIN area
- Front of the Line access to Webinars and other Educational Events
- Ontario based Best Practice HCC ACP Projects and Initiatives
- Opportunities to participate on CoP special working group projects

### 2. Increased Compliance by:

- Supporting the right information is given to the right person, at the right time, in the right way
- Reducing duplication of efforts and improving access to HCC ACP best practices for Ontario
- Supporting materials and knowledge which comply with Ontario law (Health Care Consent Act)
- Facilitating the use of accurate, consistent and clear information throughout Ontario
- Correcting misunderstandings and misconceptions and provides suggestions to enhance clarity and understanding
- Meeting the legislated professional obligations for all health practitioners of any type, and of any regulated health facilities (e.g., hospitals, long term care homes etc.) and any regulated health services
- Honouring the basic rights of a patient, and residents' rights in Long Term Care Homes Act
- Reducing the risk of complaints and legal liability

### 3. Increased Patient Centred Care, because outcome evidence indicates that ACP:

- Improves patient & family satisfaction with EOL care<sup>1</sup>
- Decreases caregiver distress & trauma<sup>2</sup>
- Decreases unwanted investigations, interventions & treatments<sup>3</sup>
- Increases the likelihood of dying in preferred setting<sup>3</sup>
- Decreases hospitalizations & admissions to critical care<sup>4</sup>
- Decreases cost to the health care system<sup>5</sup>

### 4. Increased Capacity, because Ontario needs to get this right and:

- CONSENT and ACP is relevant to 100% of Ontarians
- It is NOT a matter of IF we get this right, it is now about HOW and WHEN we get this right....
- It is a matter of WHEN not IF system performance indicators are implemented at regional level
- It is a matter of WHEN not IF this will be added to Accreditation Standards
- Effectiveness requires a system wide approach
- Ideally a coordinated effort at provincial, regional, community and organizational levels is required for success

## HOW TO BECOME A MEMBER

To join the HCC ACP CoP membership please go to [https://www.research.net/r/hcc\\_acp\\_cop\\_membership](https://www.research.net/r/hcc_acp_cop_membership) to register.

If you have any questions or require further information, please contact Julie Darnay, Manager of Partnerships and Communities of Practice at [jdarnay@hpc0.ca](mailto:jdarnay@hpc0.ca) or 1-800-349-3111 Ext 30.